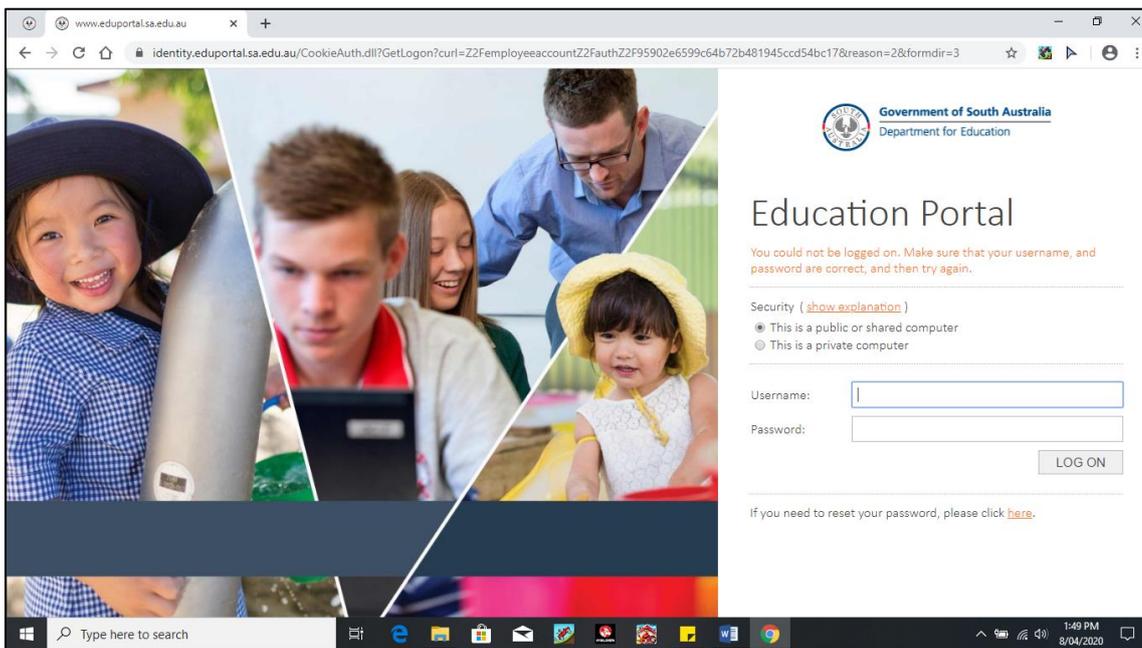


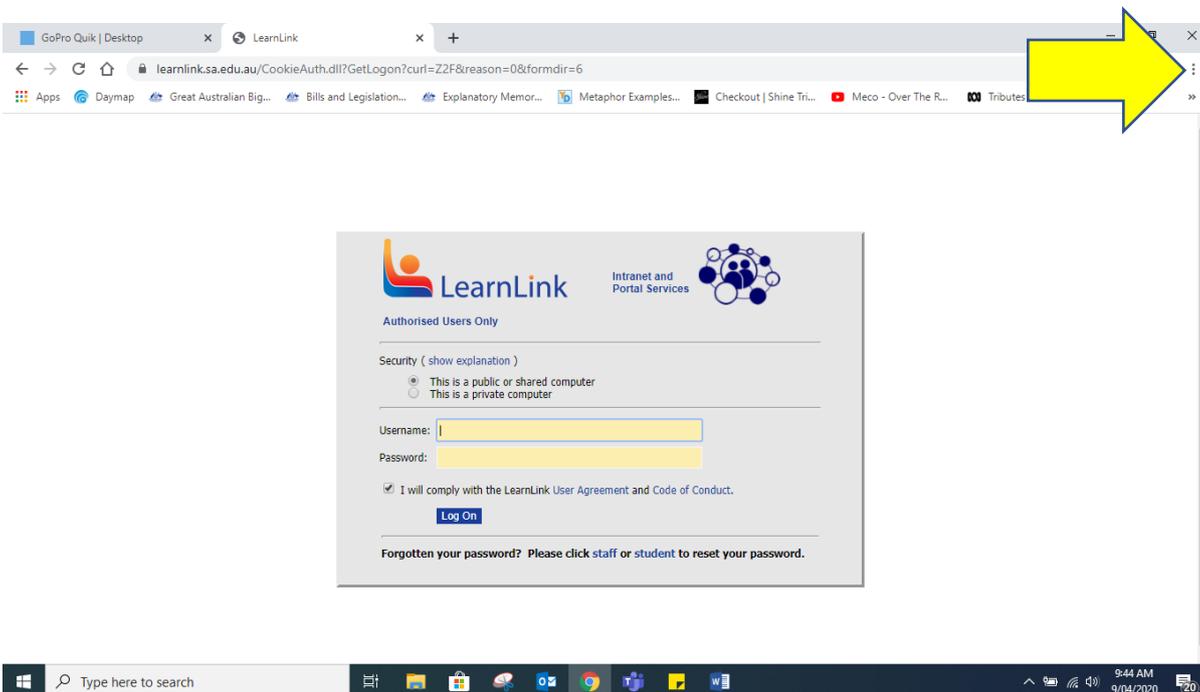
Having trouble signing in to Office and you're sure your sign in details are correct?

Some students have been having trouble signing in to www.office.com – their username and passwords are correct, but they are taken to a screen that looks like this:

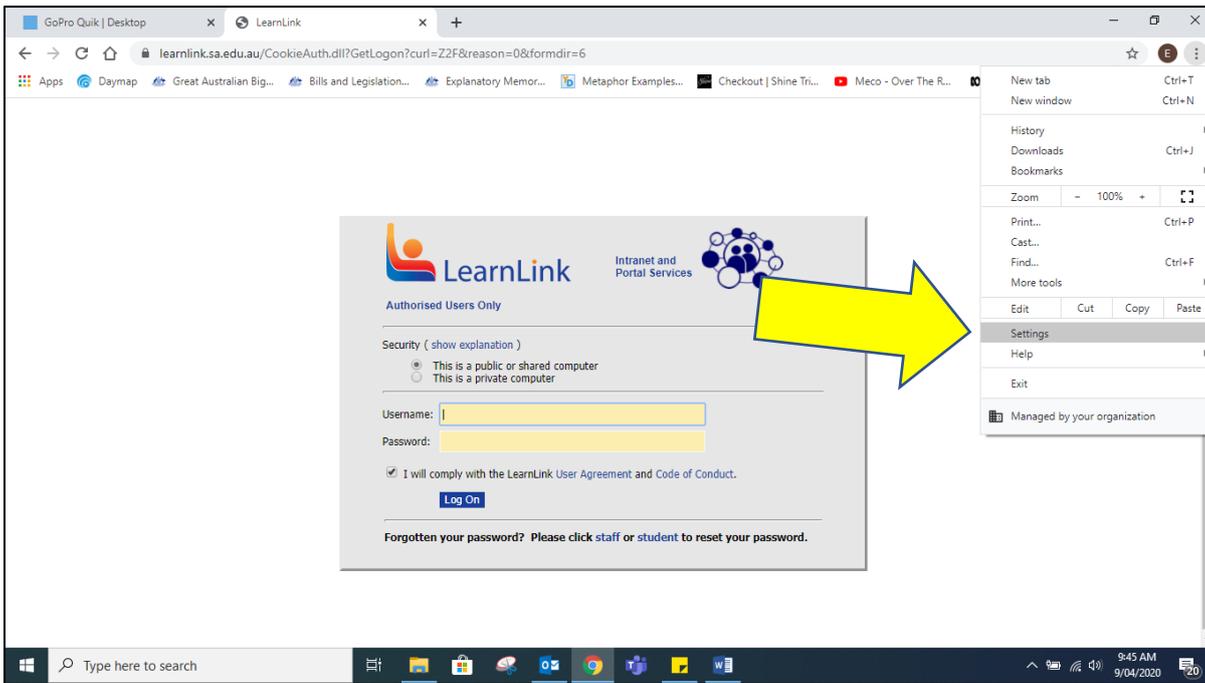


This means that you've previously accidentally clicked on the 'Education Corporate' sign in link – this can happen because when you sign in to Office, it flicks through some other Learnlink screens while you wait for it to process your details – don't worry, it can be fixed!

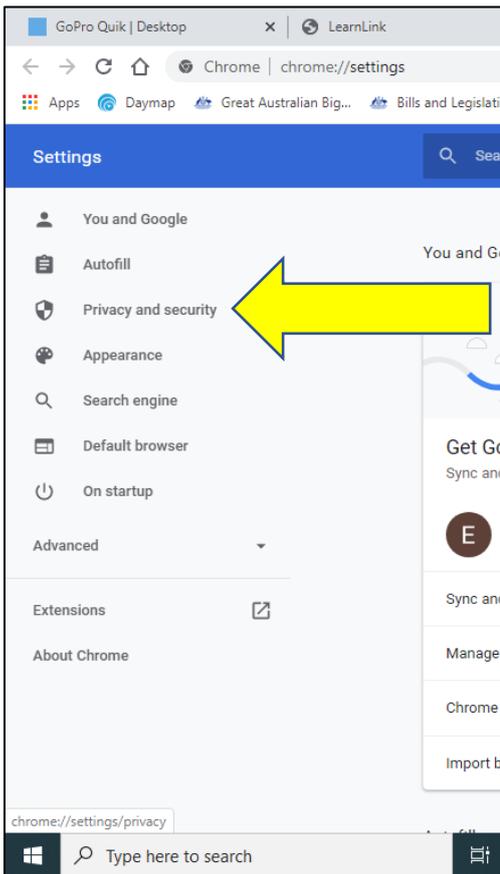
Step 1: You need to click on the three dots in the top right hand corner of your screen.



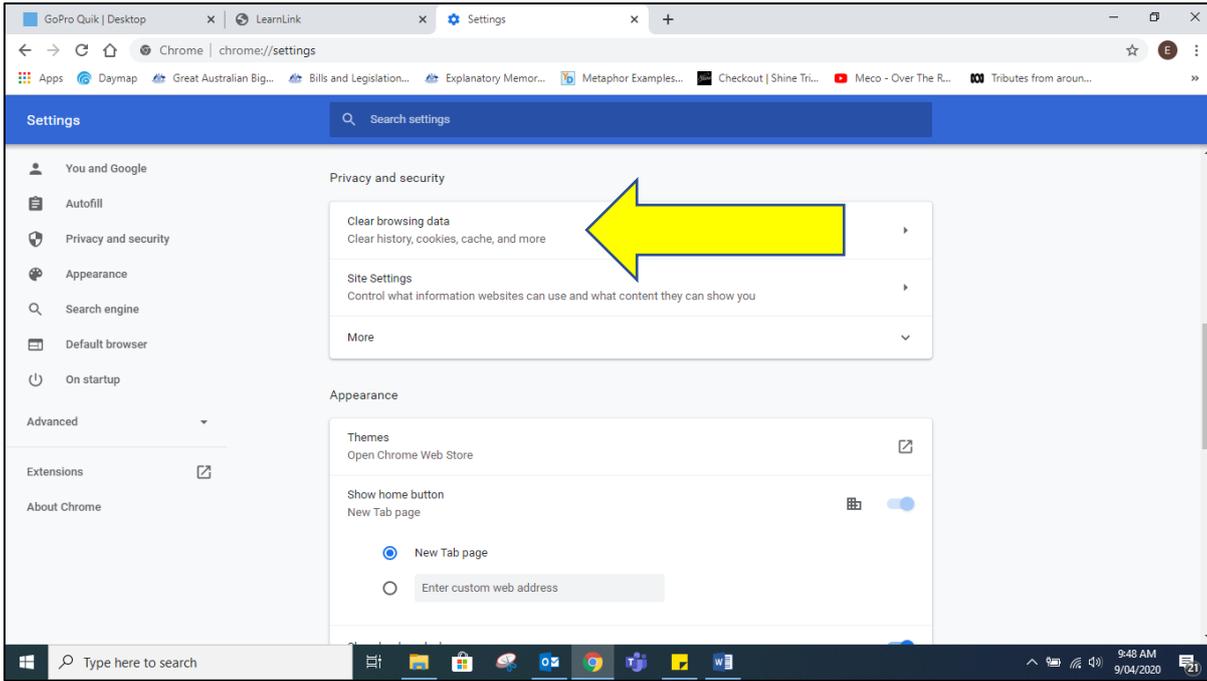
Step 2: Then look down and click on 'Settings'.



Step 3: On the left hand side, click on 'Privacy and Security'.



Step 4: Then click on 'Clear browsing data'.



Step 5: Check that all three boxes are checked. Change your Time Range from 'Last hour' to 'All time'. Then click on the blue button that says 'Clear data'.

Now you can go back to www.office.com and sign in and it should work! 😊

